

A photograph of two women laughing and walking outdoors, overlaid with a semi-transparent red filter. The woman on the left is wearing a patterned jacket and sunglasses, while the woman on the right is wearing a striped shirt and a dark jacket. A large white number '12' is positioned behind the text.

12 Great Reasons To **Choose** **LiveLink**

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LIVELINK
RESOURCE



ABOUT

Wendy

I've been supporting private healthcare clinics for over 12 years. I believe that every clinic deserves to be able to give their patients the best customer service in the world and WOW their patients.

Throughout this time, my team have supported hundreds of clinics, just like yours, to grow at their pace without the high price of directly employing a personal assistant.

There are many Virtual Assistant companies out there that will promise you the world but struggle to deliver. Many will work with healthcare clinics, but they will not be specialists.

Don't take our word for it. Here are a few of our clients doing the talking for us.



Unusual to have such a warm friendly and very professional team offering such a great service nowadays



NABEEH MARAR
Malborough House Therapy Centre

LiveLink Resource came highly recommended by another clinic in Exeter and we also highly recommend Wendy and her team. They have been very helpful and supportive to us during a challenging time and our clients are very pleased with the caring and professional service they receive. Unusual to have such a warm friendly and very professional team offering such a great service nowadays.



"LiveLink Resource are a 'breath of fresh air'"



SOPHIE VOWDEN
SV Therapy

The team at LiveLink Resource are a 'breath of fresh air'. They are super organised, friendly and supportive. They always want to help to improve the level of service to our clients and I'm really thankful for their level of expertise. Thank you LiveLink!



"My patients honestly think they're talking to someone sitting in my clinic"



GERRY O'NEIL
Petersfield Physiotherapy

LiveLink staff are fantastic, my patients honestly think they're talking to someone sitting in my clinic



“LiveLink were a godsend”



DANIEL HAYWARD
Magdalen Health

LiveLink were a godsend after dealing with so many problems we had with our previous virtual assistant agency



“Polite and ever so helpful!”



TOM JACOBS
Flex Physio

Excellent customer service, polite and ever so helpful!





“They do what they say on the tin!”



DIANNE ASHCROFT
Potty Purple Pod

Client-centred virtual reception service. They do what they say on the tin!



“My patients love this service”



NIC ALDOUS
Backcare Clinic

The best thing I can say is “My patients love this service”. The phone is always answered quickly and efficiently. A great team.





"I would not hesitate to recommend Wendy & her team"



SARAH BUCKLEY
Globe Travel Health Clinic

Live Link have been answering my calls for several years now, and I would not hesitate to recommend Wendy & her team.

My clinic receives many hundreds of calls per month, and Wendy & her team got to know my business so well that they were able to answer many queries from my clients as well as make appointments.





"They really, genuinely have your best interest and want you to succeed"



NADHIIR CHANAWALA
1st Care Osteopathy

"The keywords I would use to describe Livelink resource are: - Trust - Compassionate - Caring - Professional - Knowledgeable - and a Blessing. They have handled my clients perfectly; they have great intuition and know-how to engage your clients with your daily schedule. All my clients absolutely love them. And the key factor is, they really, genuinely have your best interest and wants you to succeed, and that is what they have given me I have been using Livelink Resource since 2017





“Such an invaluable service to give me more clinical time”



JOELLE FORDHAM
Body Flow Osteo

“Wendy & her team are wonderful! Always at hands to fill up my diary, sort out problems or give lost clients directions. Such an invaluable service to give me more clinical time without compromising on the phones being answered. Highly recommended!”



“They’ve got my back”



LEAH CLAYDON
Better Now! Healthcare

“I have been using LiveLink for a year now and I can honestly say they are fab! Being able to switch over to them gives me freedom and I never miss a call. My patients genuinely believe they are sitting in my clinic, the professional unscripted service keeps it personal and yet professional. They’ve got my back”



"It would have been a complete nightmare if I had to struggle with that on my own!"



TIM VEYSEY-SMITH
Active Podiatry

Thanks so much for all of your help yesterday with rebooking my patients for me following my illness at such short notice and please pass on to all the Live Link team. It's situations like this when I see the value of your reception service. It would have been a complete nightmare if I had to struggle with that on my own! I am now feeling much better health wise and equally that all of my patients have happily rebooked thanks to your efforts!



If you want to join our happy clients, contact us on any of the platforms below.



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message@livelinkresource.co.uk



www.livelinkresource.co.uk



facebook.com/LiveLinkResource



[livelink_resource](https://www.instagram.com/livelink_resource)



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We can't wait to hear from you

LIVELINK
RESOURCE